

GENESYS

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Web Services API Reference

Device/Channel Management

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Operation	Attributes	Description	Valid URIs
DoNotDisturbOn		Sets "do not disturb" on.	/me—set "do not disturb" for all of a user's devices and channels. /devices/{id}—set "do not disturb" on a specific voice device. /channels/{id}—set "do not disturb" on a specific channel.
DoNotDisturbOff		Sets "do not disturb" off	/me—turn off "do not disturb" for all of a user's devices and channels. /devices/{id}—turn off "do not disturb" on a specific voice device. /channels/{id}—turn off "do not disturb" on a specific channel.
ForwardCallsOn	destination —the number to which incoming calls should be forwarded.	Starts forwarding incoming calls to the specified number.	/devices/{id}—the device that should start forwarding calls.
ForwardCallsOff		Stops forwarding incoming calls.	/devices/{id}—a device that's currently forwarding calls.