



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services and Applications Configuration Guide

Permissions

Permissions

Workspace Web Edition provides the following options for managing Team Communicator and Statistics Permissions:

permissions.agent-group.exclude

- Default Value:
- Valid Values: A comma-separated list of Agent Groups or Virtual Agent Groups; empty means Workspace doesn't exclude any agent groups or virtual agent groups.
- Changes take effect: When the session is started or restarted.
- Description: Specifies the list of agent groups or virtual agent groups to be excluded from searches and statistics.

permissions.agent-group.restrict

- Default Value:
- Valid Values: A comma-separated list of Agent Groups or Virtual Agent Groups; empty means no filtering.
- Changes take effect: When the session is started or restarted.
- Description: Specifies the list of agent groups or virtual agent groups that are returned for searches and statistics. Overrides the permissions.agent-group.exclude option.