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Web Services and Applications Deployment Guide

Support for Interaction Server Cluster

4/4/2025

Support for Interaction Server Cluster

Web Services supports Interaction Server Cluster deployment for load balancing. For more information on cluster deployments, suggested configurations, and the configuration procedure, see Interaction Server Cluster.

Special considerations

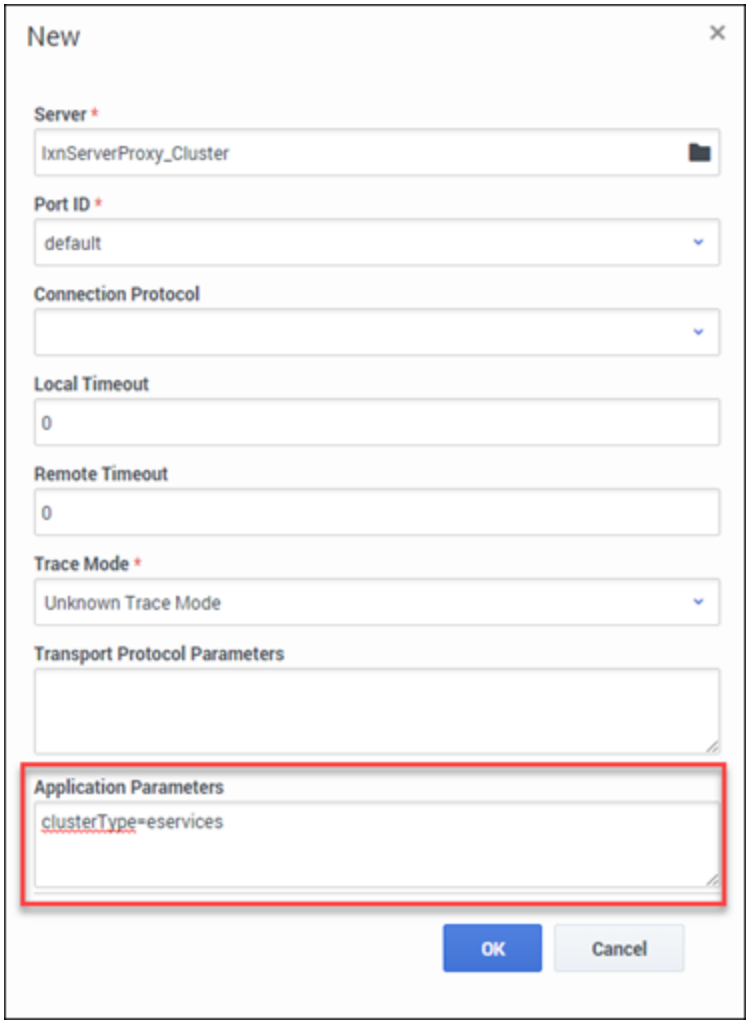
The Cloud Cluster can have one of the following connections:

- Direct connections to Interaction Server Pair
- Connection to an Application Cluster that contains a list of Interaction Server Proxies

The Cloud Cluster cannot support both connection options listed above.

When you configure the connection, the **Application Parameters** field must include the following string:

```
clusterType=eservices
```


New
Server *
IxnServerProxy_Cluster
Port ID *
default
Connection Protocol
Local Timeout
0
Remote Timeout
0
Trace Mode *
Unknown Trace Mode
Transport Protocol Parameters
Application Parameters
clusterType=eservices
OK
Cancel