![Genesys logo]

Web Services and Applications Deployment Guide

CometD

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CometD

Web Services uses CometD version 8, an HTTP-based routing bus that uses an Ajax Push technology pattern known as Comet. Comet is a web application model that allows an HTTP request to push data to a browser, even if the browser has not requested it. Note: CometD version 7 was used prior to release 8.6.000.06

Web Services uses CometD to deliver unsolicited notifications to clients for real-time events, such as getting a new call or chat message. At runtime, CometD delivers messages, providing clients with a consistent approach while maintaining support for multiple browsers.

Important
Web Services and Applications does not currently support web sockets.

For details about CometD, see http://cometd.org/.

For details about how to configure CometD in Web Services, see cometDSettings.