



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

Workitem Create

Workitem Create

This operation is part of the [Workitem API](#) section of the [Web Services API](#).

Overview

This request creates a workitem interaction.

Request URL	/api/v2/me/workitems
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Create
queueUri	URI of the queue that the interaction was in previously
parentId	Parent interaction id (optional)

Sample

Request

```
POST api/v2/me/workitems
{
  "operationName": "Create",
  "queueUri": "http://localhost:8080/api/v2/queues/995655ec-81a5-46b0-82d0-3f2c5eca263d"
}
```

Response

```
{
  "statusCode": 0,
  "referenceId": 8
}
```

Notification

```
{
  "workitem": {
    "state": "Processing",
    "capabilities": [
      "Transfer",
      "AttachUserData",
      "UpdateUserData",
      "DeleteUserData",
      "SetInFocus",
      "Complete"
    ],
    "id": "03W0GH2KD56YV000",
    "workitemType": "Inbound",
    "uri": "http://10.10.15.212:9090/api/v2/workitems/03W0GH2KD56YV000"
  },
  "referenceId": 8,
  "notificationType": "StatusChange",
  "messageType": "WorkitemStateChangeMessage"
}
```