Web Services API Reference

RequestStats

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RequestStats

This operation is part of the Workbins API section of the Web Services API.

Overview

Agents can request statistics for a workbin.

Request URL	/api/v2/workbins/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

operationName	RequestStats

Sample

The request involves sending a JSON body as well as adhering to the URL path listed above.

Request

```
POST api/v2/workbins/6c715fa9-de16-4d23-b07c-cbcb1caf3e07
{
    "operationName": "RequestStats"
}
```

Response

The response consists of an HTTP response and a CometD response.

HTTP response

```
{
    "statusCode": 0,
    "referenceId": 7
}
```

CometD Response

```
{
    "workbinStats":{
        "abc2ad1b26ea4e9b8dd907eabe1672e4":{
            "MaxMovedToQueueAt":"2017-09-12T18:05:40Z",
            "MinMovedToQueueAt":"2017-09-12T18:05:40Z",
            "NumberOfInteractions":1
        }
    },
    "id":"6c715fa9-de16-4d23-b07c-cbcb1caf3e07",
    "workbinType":"Agent",
    "messageType": "WorkbinStatsMessage",
    "referenceId": 7
}
```