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Web Services API Reference

AttachUserData

4/29/2025

AttachUserData

This operation is part of the [Twitter API](#) section of the [Web Services API](#).

Overview

Adds the specified data to the interaction's UserData.

Request URL	/api/v2/me/tweets/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	AttachUserData
userData	The key value data to attach.

Samples

Request

```
POST api/v2/me/tweets/01QQQG2MU214P05N
{
  "operationName": "AttachUserData",
  "userData": {
    "UserData1": "DATA1",
    "UserData2": 123456789
  }
}
```

HTTP Response

```
{
  "statusCode": 0,
  "referenceId": 27
}
```

CometD Response

Message for Processing a Twitter Interaction

```
{
  "twitter":{
    "userData":{
      "_twitterUserImageUrl":"http: //abs.twimg.com/sticky/default_profile_images/
default_profile_1_normal.png",
      "FirstName":"Oleg",
      "LastName":"Witcher",
      "RTargetObjectSelected":"SocialMediaAgentGroup",
      "RVQDBID":"",
      "_twitterUserStatusesCount":"2",
      "CBR-actual_volume":"",
      "RVQID":"",
      "_twitterMsgType":"Status",
      "Screen_Sentiment_ScreenRuleName":"",
      "_twitterMsgPlainText":"On12: 58: 911/5/2013,
      Pcreatedapostsayinghelloworld!.",
      "_umsRequestId":"14",
      "_umsChannel":"channel-twitter",
      "_twitterUserId":"2175525290",
      "_twitterIsRetweet":"false",
      "Screen_Actionability_CtgName":"",
      "desktop_expand":"1",
      "RTargetObjSelDBID":"117",
      "CBR-Interaction_cost":"",
      "_umsInboundIxnSubmittedBy":"Cloud_localhost",
      "Screen_Sentiment_CtgRelevancy":"",
      "Screen_Actionability_CtgRelevancy":"",
      "desktop_sentiment":"Neutral",
      "_twitterUserCreatedAt":"2013-11-05T06: 56: 43Z",
      "_umsMediaType":"twitter",
      "desktop_actionable":"1",
      "_twitterFromAddr":"vitaliy_onv",
      "RRequestedSkills":None,
      "CBR-contract_DBIDs":"",
      "ContactId":"0000Ka96XNNU4488",
      "RTargetAgentSelected":"a1",
      "_twitterUserName":"OlegWitcher",
      "Classify_Sentiment_CtgRelevancy":"",
      "CBR-IT-path_DBIDs":"",
      "Classify_Actionability_CtgRelevancy":"",
      "Classify_Actionability_CtgName":"",
      "Classify_Sentiment_CtgId":"",
      "RTargetRuleSelected":"",
      "_twitterFromUserId":"2175525290",
      "_umsMediaAccount":"2175525290",
      "PegAGSocialMediaAgentGroup":1,
      "UserData2":123456789,
      "RTargetPlaceSelected":"a1",
      "ContactCreated":"false",
      "UserData1":"DATA1",
      "ContactIdList":"0000Ka96XNNU4488",
      "RTenant":"Environment",
      "_twitterToAddr":"vitaliy_onv",
      "_umsFromAddr":"vitaliy_onv",
      "Classify_Sentiment_CtgName":"",
      "IxnAlreadyCreatedInUCS":"1",
      "RouterData70":{("t="1383649092 0")",
      "_twitterUserScreenName":"vitaliy_onv",
```

```
    "_twitterUserFriendsCount": "0",
    "_twitterUserIsFriend": "false",
    "Screen_Actionability_ScreenRuleName": "",
    "_twitterSource": "<a href="
http://www.kaermorhen.ru" rel="nofollow">Witcher_APP</a>",
    "KloutId": "",
    "RRequestedSkillCombination": "",
    "_umsChannelInfo": {
      "_twitterUserId": "2175525290",
      "_twitterUserImageURL": "http://abs.twimg.com/sticky/default_profile_images/
default_profile_1_normal.png",
      "_twitterUserName": "OlegWitcher",
      "_twitterSourceNickName": "TwitterApplicationSmServer-1",
      "_twitterUserScreenName": "vitaliy_onv"
    },
    "_twitterMsgId": "58765591",
    "RStrategyName": "TwitterAgentDeliveryStrategy",
    "RStrategyDBID": "985",
    "_twitterIsFavorited": "false",
    "CustomerSegment": "default",
    "_twitterUserIsFollower": "false",
    "Classify_Actionability_CtgId": "",
    "ServiceType": "default",
    "_umsChatPossible": "false",
    "Screen_Sentiment_CtgName": "",
    "_twitterUserUtcOffset": "-1",
    "_twitterQueryName": "stream-user",
    "ServiceObjective": 0,
    "NumberOfContactsFound": "1",
    "_twitterUserLanguage": "r",
    "FromAddress": "vitaliy_onv(OlegWitcher)",
    "RTargetRequested": "SocialMediaAgentGroup",
    "RTargetAgentGroup": "SocialMediaAgentGroup",
    "ClassifiedAndScreened": "1",
    "_twitterRetweetCount": "0",
    "_umsMsgPlainText": "On12: 58: 911/5/2013,
Pcreatedapostsayinghelloworld!.",
    "_twitterUserFollowersCount": "0",
    "RTargetTypeSelected": "2",
    "_twitterCreatedAt": "2013-11-05T10: 58: 12Z",
    "Subject": "On12: 58: 911/5/2013,
Pcreatedaposts...",
  },
  "from": "vitaliy_onv(OlegWitcher)",
  "receivedDate": "2015-03-02T14: 23: 11.000+0200",
  "suggestedQueueUris": [
  ],
  "capabilities": [
    "Reply",
    "Transfer",
    "AddComment",
    "AttachUserData",
    "UpdateUserData",
    "DeleteUserData",
    "SetDisposition",
    "SetInFocus",
    "Complete"
  ],
  "uri": "http://192.168.83.25: 8080/api/v2/tweet/01QQQG2MU214P05N",
  "state": "Processing",
  "contactId": "0000Ka96XNNU4488",
  "revelantResponseTemplateGroups": [
```

```
    ],
    "message": "0n12: 58: 911/5/2013,
    Pcreatedapostsayinghelloworld!.",
    "id": "01QQQG2MU214P05N",
    "twitterType": "Inbound",
    "subject": "0n12: 58: 911/5/2013,
    Pcreatedapos...",
  },
  "referenceId": 27,
  "notificationType": "PropertiesUpdated",
  "messageType": "TwitterStateChangeMessage"
}
```

Message for Composing a Twitter Interaction

```
{
  "twitter": {
    "userData": {
      "UserData2": 123456789,
      "UserData1": "DATA1"
    },
    "uri": "http://192.168.83.25: 8080/api/v2/tweet/01QQQG2MU214P05M",
    "capabilities": [
      "Cancel",
      "Send",
      "AddComment",
      "AttachUserData",
      "UpdateUserData",
      "DeleteUserData",
      "SetDisposition",
      "SetInFocus",
      "Transfer"
    ],
    "state": "Composing",
    "id": "01QQQG2MU214P05M",
    "twitterType": "Outbound"
  },
  "referenceId": 11,
  "notificationType": "PropertiesUpdated",
  "messageType": "TwitterStateChangeMessage"
}
```