

GENESYS

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Web Services API Reference

SendStartTypingNotification

SendStartTypingNotification

This operation is part of the SMS Session API section of the Web Services API.

Overview

This operation is performed to send notifications to all SMS session participants that the agent has started typing (for example: 'agent typing').

| Request URL | /api/v2/me/smssessions/{id} |
|--------------------------|-----------------------------|
| HTTP Method | POST |
| Required Features | api-multimedia |

Parameters

| Parameter | Value |
|---------------|-----------------------------|
| operationName | SendStartTypingNotification |

Sample

Request

```
POST api/v2/me/smssessions/0071023821aec011
{
    "operationName": "SendStartTypingNotification"
}
```

Response

```
{
   "statusCode": 0
}
```

Notification

```
"nickname": "TestName",
    "type": "Agent",
    "participantId": "007352CE764002A3"
    },
    "timestamp": "2014-01-09 12:13:15.009+0200",
    "visibility": "All",
    "type": "TypingStarted",
    "timestampSeconds": 1389262395009L
    }
],
"notificationType": "NewMessages",
    "messageType": "NewMessages",
    "messageType": "MessageLogUpdated",
    "smssessionUri": "http://localhost:8080/api/v2/smssessions/0000Wa9CAM6W00FY"
}
```