Web Services API Reference

Complete

4/30/2025

Complete

This operation is part of the SMS Session API section of the Web Services API.

Overview

This request marks an SMS session interaction as complete and ends the SMS session for the customer if it hasn't been ended already. If queueName is specified, the SMS session interaction will be placed in the specified queue.

Request URL	/api/v2/me/smssessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Complete
queueName	The name of the queue where Web Services should place this SMS session interaction. (optional)
saveLAR	Possible values are true or false. If true, information about the agent performing the operation is set in the Contact Profile so that it can be used for last agent routing. (optional)

Sample

Request

```
POST api/v2/me/smssessions/0071023821aec011
{
  "operationName": "Complete"
}
```

or

```
POST api/v2/me/smssessions/0071023821aec011
{
  "operationName": "Complete",
  "queueName": "PostProcessingQueue"
```

Complete

}

Response

```
{
  "statusCode": 0
}
```

Notification

```
{
    "messageType": "SMSsessionStateChangeMessage",
    "notificationType": "StatusChange",
    "smssession": {
        "state": "Completed",
        "id": "0000Na9B26EF002X",
        "uri": "http://localhost:8080/api/v2/smssessions/0000Na9B26EF002X",
}    }
}
```