



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

`CancelSupervisorMonitoring`

5/3/2025

CancelSupervisorMonitoring

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

Overview

This operation allows a supervisor to cancel supervisor monitoring.

This request should only be sent when supervisor monitoring is *active*.

If the supervisor is currently in an SMS session, the SMS session will not be aborted. The supervisor should end it normally by using the [Leave](#) operation.

Request URL	/api/v2/users/{userId}/channels/smsession
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	CancelSupervisorMonitoring

Sample

Request

```
POST api/v2/users/90cc5439ff6848748e5e67811273f266/channels/smsession
{
  "operationName": "CancelSupervisorMonitoring"
}
```

Response

```
{
  "statusCode": 0
}
```