

GENESYS

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Web Services API Reference

Open Media API

4/29/2025

Open Media API

This is part of the Multimedia Interactions API section of the Web Services API.

Overview

This section describes general concepts employed by the Open Media portion of the Web Services API and provides guidance for developers building Open Media-related client applications.

Resources	Basic Operations
OpenMedia Resource	Create Accept
	Reject
	SetInFocus
	Complete
	AddContent
UserData	Conferences and Transfers
UserData AttachUserData UpdateUserData	Conferences and Transfers