

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

Retrieve full contents of a specific disposition category

4/30/2025

Retrieve full contents of a specific disposition category

This operation is part of the Hierarchical Dispositions API portion of the Web Services API.

Overview

Retrieve the dispositions and sub-categories of any disposition group.

Example

```
GET /groups/{id}?subresources=*
{
     "id":<id>,
     "uri":"<uri>"
     "name": "DispGroup",
"contains":"dispositions"
"groups":[{"name":"Sub-group", "contains":"dispositions",
"parentUri":"/groups/{parent_id}", "uri":"/groups/{id}", "id":"{id}"}]
     "dispositions":[
            {
                  "name":"Displ",
                  "displayName: "Dispo One"
            },
            {
                  "name":"Disp2".
                  "displayName: "Dispo Two"
            },
{
                  "name":"Disp3",
                  "displayName: "Dispo Three"
            }
      ]
}
```