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Web Services API Reference

Filtering

Filtering

This is part of the [API Basics](#) section of the [Web Services API](#).

Overview

You can filter objects using request parameters when doing a list request.

Example 1

Request

```
GET .../api/v2/queues?fields=id,name,channel&channel=voice
```

Response:

```
{
  "statusCode":0,
  "queues":[{
    "id":<queue_1_id>,
    "name":<queue_1_name>,
    "channel":"voice"
  },
  ...
  {
    "id":<queue_N_id>,
    "name":<queue_N_name>,
    "channel":"voice"
  }
}]
}
```

Important

The filter parameter must be the same as the name of the corresponding object field.

Example 2

You may also combine several filtering parameters to make even more constraints.

Request

```
GET .../api/v2/system/routing-templates?fields=*&channel=voice&version=1.0.0
```

Response:

```
{
  "statusCode":0,
  "routingTemplates":[{"
    "id":"00_RouteToSpecDestination",
    "name":"Route Call to Specified Destination",
    "description":"Routes calls to a skill or queue",
    "version":"1.0.0",
    "channel":"voice",
    "dependencies":["media", "destination"],
    "enabled":true,
    "schema": [...]
  },
  ...
  {
    "id":"07_SegmentCallerRouteToSpecDestination",
    "name":"Play Greeting, Segment Caller, and Route To Specified Destination",
    "description":"Plays a user-configured greeting, ...",
    "version":"1.0.0",
    "channel":"voice",
    "dependencies":["media", "destination", "data_record_type"],
    "enabled":false,
    "schema": [...]
  }
}]
}
```

Important

Some list requests may require mandatory filter parameters.