GENESYS™

Web Services API Reference

Facebook Private Messaging API

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Facebook Private Messaging API

This is part of the Multimedia Interactions API section of the Web Services API.

Overview

This section describes general concepts employed by the Facebook Private Messaging portion of the Web Services API and provides guidance for developers building client applications that use features related to private messaging on Facebook.

Resources	Basic FacebookSession Controls
FacebookSession Resource	Accept
	Reject
	SendMessage
	SendUrl
	SetInFocus

Basic FacebookSession Controls	Facebook UserData
SetDisposition	AttachUserData
Leave	UpdateUserData
Complete	DeleteUserData
AddComment	

Conferences and Transfers

Transfer

Consult

SendToAgents

RemoveParticipantFromConference

Reporting

ReportStandardResponseUsage
 FacebookSession