

# **GENESYS**

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# Web Services API Reference

Facebook Private Messaging API

# Facebook Private Messaging API

This is part of the Multimedia Interactions API section of the Web Services API.

## Overview

This section describes general concepts employed by the Facebook Private Messaging portion of the Web Services API and provides guidance for developers building client applications that use features related to private messaging on Facebook.

# Resources

FacebookSession Resource

#### Basic FacebookSession Controls

Accept

Reject

SendMessage

SendUrl

SetInFocus

#### Basic FacebookSession Controls

SetDisposition

Leave

Complete

AddComment

#### Facebook UserData

AttachUserData

UpdateUserData

DeleteUserData

### Conferences and Transfers

Transfer

Consult

SendToAgents

Remove Participant From Conference

# Reporting

ReportStandardResponseUsage FacebookSession