

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Web Services API Reference

**Publish** 

# Publish

This operation is part of the Digital User Events API section of the Web Services API.

#### Overview

This request publishes Interaction Server user events.

Request URL	/api/v2/me/multimediaevents
HTTP Method	POST
Required Features	api-multimedia

#### Parameters

Parameter	Value
operationName	Publish
topic	String. Name of the topic to be published.
sendToSelf	Valid values are true or false. The default value is false. If true, the publisher receives a copy of published data when subscribed to the topic.
content	Key-value data to publish.

This request involves sending a JSON body as well as adhering to the URL path listed above.

POST api/v2/me/multimediaevents

The following is a possible valid JSON for the request:

```
{
    "operationName": "Publish",
    "topic": "topic_0",
    "sendToSelf": "true",
    "content": {
        "key":"value"
    }
}
```

### Response

The response consists of an HTTP response. All subscribers will receive CometD responses.

#### HTTP response

```
{
    "statusCode": 0,
}
```

#### CometD response

```
{
  "topic": "topic_0",
  "content": {
      "key": "value"
  },
  "actorType": "Agent",
  "actorId": "al",
  "messageType": "MultimediaEventNotificationMessage"
}
```

## **Important**

Interaction Server returns Actor related information starting from version 8.5.104.xx.