Web Services API Reference

Operations

4/3/2025

Operations

The following operations are available for the /devices URI:

Operation	Description	Permissions
GET	Retrieves a list of all devices for the specified grouping (for example /users/{id}/devices will retrieve a list of devices assigned to the specified user).	• Contact Center Admin • Agent (only for objects owned by this agent)

In addition, the following operations are supported for individual devices specified by the /devices/{id} URI:

Operation	Description	Permissions
GET	Retrieves information about the specified device.	• Contact Center Admin • Agent (only for objects owned by this agent)