

## **GENESYS**

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## Web Services API Reference

**Operations** 

## Operations

The following operations are available for the /devices URI:

Operation	Description	Permissions
GET	Retrieves a list of all devices for the specified grouping (for example /users/{id}/devices will retrieve a list of devices assigned to the specified user).	<ul> <li>Contact Center Admin</li> <li>Agent (only for objects owned by this agent)</li> </ul>

In addition, the following operations are supported for individual devices specified by the  $\devices/\{id\}\ URI:$ 

Operation	Description	Permissions
GET	Retrieves information about the specified device.	<ul> <li>Contact Center Admin</li> <li>Agent (only for objects owned by this agent)</li> </ul>