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Web Services API Reference

[List Devices](#)

List Devices

This operation allows you to list devices.

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Requests

Devices can be listed in the following groupings:

- **All devices in a contact center**
 - requires contact center admin role.
 - Path to be used: **.../api/v2/devices**
- **All devices assigned to a given user**
 - Requires contact center admin role.
 - Path to be used: **...api/v2/users/{userid}/devices**
- **All devices assigned to the current user**
 - Requires contact center agent or login role.
 - Path to be used: **...api/v2/me/devices**

List Device URIs or Devices

Request

The request can return the list of device URIs or the list of devices. To list uris:

```
GET .../devices
```

Response

```
{
  "statusCode":0,
  "uris":[
    "http://172.21.16.123:8080/cloud-web/api/v2/devices/0c754c1f-7a65-4a7f-9a2b-c5bb5c983653",
    "http://172.21.16.123:8080/cloud-web/api/v2/devices/406ff680-63c8-4eeb-8c23-f39f538059d1",
    "http://172.21.16.123:8080/cloud-web/api/v2/devices/d6186ffc-af3d-4925-835e-a9e8dad98051"
  ]
}
```

List Device Fields

Request

To list devices use the `fields=*` query parameter:

```
GET .../devices?fields=*
```

Response

```
{
  "statusCode":0,
  "devices":[
    {
      "id":"0c754c1f-7a65-4a7f-9a2b-c5bb5c983653",
      "deviceState":"Inactive",
      "phoneNumberUri":"http://172.21.16.123:8080/cloud-web/api/v2/phone-numbers/6658d431-9195-4184-a462-b8a6fd901de8",
      "telephonyNetwork":"Public",
      "model":"CloudDevice",
      "vendor":"Genesys",
      "phoneNumber":"+16509870000",
      "country":{"
        "name":"United States",
        "code":"US",
        "callingCode":"1"
      }},
      "location":"California",
      "e164Number":"+16509870000",
      "voiceServiceUri":"http://172.21.16.123:8080/cloud-web/api/v2/services/b40eb01e-199d-4db3-a91f-a0cf104ab2bf"
    },
    {
      "id":"1fd21300-303d-401f-9b4c-0d9c2801433e",
      "deviceState":"Inactive",
      "phoneNumberUri":"http://172.21.16.123:8080/cloud-web/api/v2/phone-numbers/812a7b7b-0e5b-4025-9443-79363b85773c",
      "telephonyNetwork":"Public",
      "model":"CloudDevice",
      "vendor":"Genesys",
      "phoneNumber":"3001",
      "country":{"
        "name":"",
        "code":"",
        "callingCode":""
      }},
      "e164Number":"3001",
      "voiceServiceUri":"http://172.21.16.123:8080/cloud-web/api/v2/services/b40eb01e-199d-4db3-a91f-a0cf104ab2bf"
    },
    ...
  ]
}
```