

# **GENESYS**

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# Web Services API Reference

SendStopTypingNotification

# SendStopTypingNotification

This operation is part of the Customer Chat API portion of the Web Services API.

#### Overview

Notifies the chat that the customer has started typing.

#### **Important**

As with all customer chat API requests, no Authorization header should be included. Instead, the ContactCenterId custom HTTP header should be included.

| Request URL           | /api/v2/chats/{id} |
|-----------------------|--------------------|
| HTTP Method           | POST               |
| Required Features     | -                  |
| Required HTTP Headers | ContactCenterId    |

#### Parameters

| Parameter     | Value                      |
|---------------|----------------------------|
| operationName | SendStopTypingNotification |

## Example

#### Request

```
POST .../api/v2/chats/652492d9-c2d9-44c9-b9ad-0ab7984114bb
ContactCenterId: cfe5ad67-ba6d-4340-81f9-bb680ef5d498
{
    "operationName": "SendStopTypingNotification"
}
```

## Response

```
{
   "statusCode": 0
}
```