

GENESYS

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Web Services API Reference

Get all channels

Get all channels

This operation is part of the Channels API section of the Web Services API.

Overview

Returns all of a user's channel states.

Request URL	/api/v2/me/channels
HTTP Method	GET
Required Features	api-multimedia

Sample

Request

GET /api/v2/me/channels

HTTP Response

```
{
    "statusCode":0
}
```

CometD Notification

```
{
   "channels":[
      {
         "channel":"chat",
         "userState":{
            "id":"900D55CC-2BB0-431F-8BF9-D3525B383BE6",
            "displayName":"Not Ready",
            "state": "NotReady"
         }
      },
      {
         "channel":"email",
         "userState":{
            "id": "900D55CC-2BB0-431F-8BF9-D3525B383BE6",
            "displayName":"Not Ready",
            "state": "NotReady"
         }
     }
   ]
```

}