

GENESYS

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Web Services API Reference

Get channel by ID

Get channel by ID

This operation is part of the Channels API section of the Web Services API.

Overview

Returns a user's state for the specified channel.

Request URL	/api/v2/me/channels/{ <i>id</i> }
HTTP Method	GET
Required Features	api-multimedia

Sample

Request

GET /api/v2/me/channels/email

HTTP Response

```
{
    "statusCode": 0
}
```

CometD Notification

```
{
    "channels":{
        "channel":"email",
        "userState":{
            "id":"900D55CC-2BB0-431F-8BF9-D3525B383BE6",
            "displayName":"Not Ready",
            "state":"NotReady"
        }
    }
}
```