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Web Services API Reference

Ready

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Ready

This operation is part of the [Voice API](#) section of the [Web Services API](#).

Overview

Sets the current user to the Ready state. Ready is a **system-defined agent state** operation and is always available for use.

Request URL	/api/v2/me/channels/voice
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	Ready
workmode	This optional parameter specifies which workmode is applied to the Ready operation. Valid values are ManualIn and AutoIn.

Sample

Request

```
POST /api/v2/me/channels/voice
{
  "operationName": "Ready"
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notification

```
{
```

```
"data": {
  "messageType": "DeviceStateChangeMessage",
  "devices": [
    {
      "id": "74152ed8-858f-4a33-9e96-36213a678d30",
      "deviceState": "Active",
      "userState": {
        "id": "9430250E-0A1B-421F-B372-F29E69366DED",
        "displayName": "Ready",
        "state": "Ready"
      },
      "phoneNumber": "5000",
      "e164Number": "5000",
      "telephonyNetwork": "Private",
      "doNotDisturb": "Off",
      "voiceEnvironmentUri": "http://127.0.0.1:8080/api/v2/voice-environments/
370ef5e6-9e3c-4d91-9588-7f4dfe67e011",
      "capabilities": [
        "ForwardCallsOn"
      ]
    }
  ]
},
"channel": "/v2/me/devices"
}
```