

GENESYS

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Web Services API Reference

DoNotDisturbOff

4/30/2025

DoNotDisturbOff

This operation is part of the Voice API section of the Web Services API.

Overview

Turns do-not-disturb off for the device.

Request URL	/api/v2/me/devices/{ <i>id</i> }
HTTP method	POST
Required features	api-voice

Parameters

Parameter	Value
operationName	DoNotDisturbOff

Sample

Request

```
POST api/v2/me/devices/efelab32-53f9-43ce-b65e-5768c6lf7d4a {
    "operationName": "DoNotDisturbOff"
}
```

HTTP response

```
{
   "statusCode": 0
}
```

CometD notification

```
"deviceState": "Active",
           "userState": {
              "id": "9430250E-0A1B-421F-B372-F29E69366DED",
"displayName": "Ready",
              "state": "Ready"
           },
"phoneNumber": "5005",
"e164Number": "5005",
"telephonyNetwork": "Private",
"doNotDisturb": "Off",
"voiceEnvironmentUri": "http://127.0.0.1:8080/api/v2/voice-environments/
370ef5e6-9e3c-4d91-9588-7f4dfe67e011",
           "capabilities": [
              "ForwardCallsOn",
              "DoNotDisturbOn",
              "ListenIn",
              "Coach",
"BargeIn"
          ]
       }
     ]
   },
   "channel": "/v2/me/devices"
}
```