GENESYS™

Web Services and Applications Configuration Guide

Case Data

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Case Data

Workspace Web Edition provides the following options for managing Case Data:

Contents

case-data.float-separator

- Default Value: .

- Valid Values: A valid float separator. Typical float separators are: '.' ',' '\'

- Changes take effect: When the session is started or restarted.

- Description: Specifies the float separator that is used for Case data. This option should be used when the decimal symbol in the regional settings of the agent's workstation or browser is different from the one provided by the database.