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# Web Services and Applications Deployment Guide

Deploying Agent Desktop

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For large deployments which require increased stability, the static web-based Agent Desktop UI content can be deployed directly on a load balancer. The same content is part of the API v2 service deployment.

## Installing Agent Desktop

1. Download the RPM Package to the target installation server.
2. Install Agent Desktop. You can either run a basic installation or custom installation, their respective commands follow:
  - If you want to run the basic installation, that is, installing the service in a default location, run the following command:

```
rpm -ivh gws-agent-desktop-<version>-1.x86_64.rpm
```

Running the above command installs the service in the default location: **/opt/genesys/gws-agent-desktop**. During installation, a default user and a group named **genesys** are created if it doesn't already exist and the ownership of the folder **/opt/genesys/gws-agent-desktop** is assigned to the newly created default user and group.
  - If you want to install the service in a custom location, run the following command with the `--prefix` option as shown below:

```
rpm -ivh gws-agent-desktop-<version>-1.x86_64.rpm --prefix <custom_location>
```

For example, to install the service in the path **/user/share**, the sample command will be:

```
rpm -ivh gws-agent-desktop-<version>-1.x86_64.rpm --prefix /user/share
```

## Updating load balancer configuration

Configure your load balancer to use the locally installed UI content. UI content is identified by the URL path: **/ui/ad/\***