

## **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Web Services and Applications Deployment Guide

CometD

## CometD

Web Services uses CometD version 8, an HTTP-based routing bus that uses an Ajax Push technology pattern known as Comet. Comet is a web application model that allows an HTTP request to push data to a browser, even if the browser has not requested it. Note: CometD version 7 was used prior to release 8.6.000.06

Web Services uses CometD to deliver unsolicited notifications to clients for real-time events, such as getting a new call or chat message. At runtime, CometD delivers messages, providing clients with a consistent approach while maintaining support for multiple browsers.

## **Important**

Web Services and Applications does not currently support web sockets.

For details about CometD, see <a href="http://cometd.org/">http://cometd.org/</a>.

For details about how to configure CometD in Web Services, see cometDSettings.