

# **GENESYS**

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## Web Services API Reference

**Unlock User Account** 

## Unlock User Account

This operation is part of the Users API section of the Web Services API.

#### Overview

Unlocks an account for a specified user. For example, you might need to use this operation if you've set the **account-lockout-duration** configuration option (see the Framework Configuration Options Reference Manual for details about this option) and you need to unlock the account before the lockout duration timeout expires. The functionality is available for users with the Supervisor or Admin role.

Request URL	api/v2/users/{id}
HTTP Method	POST
Required Features	api-provisioning-write

### Samples

#### Request

#### **HTTP Response**

```
{
    "statusCode": 0
}
```