GENESYS™

Web Services API Reference

User Resource

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User Resource

Contents

The User resource includes properties that describe the current state of the specified User. You can see the User resource with a GET request to **/api/v2/me**.

Sample Data

```
{
    "user":{
        "id":"1e6def1758784546a610039f94bf254d",
        "userName":"john123@genesys.com",
        "password":"",
        "firstName":"John",
        "lastName":"Smith",
        "emailAddress":"",
        "roles":[
            "ROLE_ADMIN"
        ],
        "enabled":true,
        "changePasswordOnFirstLogin":false,
        "contactCenterId": "0851b5d7-1280-432c-9bb7-d22c2aeab2d5",
        "uri":"http://198.51.100.23:8090/api/v2/users/1e6def1758784546a610039f94bf254d",
        "path":"/users/1e6def1758784546a610039f94bf254d"
    }
}
```

Resource Details

Field	Description
id	The unique identifier for the user.
userName	The user's email address.
password	The user's password (if allowed).
firstName	The user's first name.
lastName	The user's last name.
emailAddress	The user's email address.
roles	The user's role. There are currently four available user roles: • ROLE_ADMIN — Provides administrator access. • ROLE_AGENT — Provides agent access. • ROLE_SUPERVISOR — Provides supervisor access. • ROLE_APIUSER — Provides the same level of access as an administrator. Use this permission to designate an "API user" system account that is to be used by other server applications and does not represent an actual person.

Field	Description
enabled	Specifies whether the user is enabled in the system.
changePasswordOnFirstLogin	Specifies whether the user must change his or her password on the next login. The default value is false.
contactCenterId	The ID for the user's contact center.
uri	The user's resource identifier.
path	The path to the user resource.