



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

SetCallContact

12/17/2025

SetCallContact

This operation is part of the [UCS Integration with Voice API](#) section of the [Web Services API](#).

Overview

This operation sets the Contact ID.

Request URL	/api/v2/ucs/interactions/{interactionId}
HTTP method	POST
Required features	One of the following: • api-voice • api-ucs-voice

Parameters

Parameter	Value
operationName	SetCallContact
contactPath	The path to the contact.

Sample

Request

```
POST /api/v2/ucs/interactions/{interactionId}
{
  "operationName": "SetCallContact",
  "contactPath": "/path/{contactId}"
}
```

HTTP response

```
{
  "statusCode": 0
}
```

CometD notifications

Success

```
{
  "referenceId": 123,
  "messageType": "UcsOperationResponse",
  "success": true
}
```

Error

```
{
  "referenceId": 123,
  "messageType": "UcsOperationResponse",
  "success": false,
  "errorMessage": "UCS request failed"
}
```