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Web Services API Reference

IdentifyUCSContact

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IdentifyUCSContact

This operation is part of the [UCS Integration with Voice API](#) section of the [Web Services API](#).

Overview

Returns the identity for the specified UCS contact.

Request URL	/api/v2/ucs/contacts
HTTP method	POST
Required features	One of the following, depending on the type of contact you want to identify: • api-ucs-voice • multimedia-*

Parameters

Parameter	Value
operationName	IdentifyUCSContact
emailAddress	The email address to use for identification.
lastName	The last name to use for identification.
phoneNumber	The phone number to use for identification.
mediaType	The type of media for which to search.
createContactEnabled	Specify "false" to only look up a contact, or specify "true" for the operation to also create a contact if a contact is not found.
userData	The attached data to use for identification.

Sample

Request

```
POST api/v2/contacts/ucs
{
  "operationName": "IdentifyUCSContact",
  "phoneNumber": "323-234-2342",
```

```
"mediaType": "call",  
"userData": {"key1": "value1", "key2": "value2"}  
}
```

HTTP response

```
{  
  "statusCode": 0,  
  "referenceId": 123  
}
```

CometD notifications

Success

```
{  
  "referenceId": 123,  
  "contactId": "0000DaA3G4VF000Q"  
}
```

Error

```
{  
  "referenceId": 123,  
  "errorMessage": "UCS request failed"  
}
```