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Web Services API Reference

GetMessages

12/17/2025

GetMessages

This operation is part of the [SMS Session API](#) portion of the [Web Services API](#).

Overview

The request returns SMS session messages from the specified interaction.

Request URL	/api/v2/me/smsessions/{interactionId}/messages?startIndex={startIndex}&count={count}
HTTP Method	GET
Required Features	api-multimedia

Parameters

Parameter	Value
startIndex	This optional parameter specifies the index of the first returned message. Valid values: any positive integer, 0 has the same effect as 1. Default value: 1.
count	This optional parameter specifies the count of messages that should be returned. Valid values: any positive integer, 0 means that all messages should be returned. Default value: 0.

Sample

```
GET api/v2/me/smsessions/00016aB9HMKK0027/messages?startIndex=0&count=4
<source lang="text">
```

HTTP Response

```
{
  "statusCode": 0,
  "messages": [
    {
      "from": {
        "id": "0093569F7C6A0067",
        "nickname": "FirstStep",
        "participantId": "0093569F7C6A0067",
        "type": "Customer",
```

```
        "visibility": "All"
    },
    "index": 1,
    "timestamp": "2016-01-20 14:24:10.000+0200",
    "timestampSeconds": 1453292650000L,
    "type": "ParticipantJoined",
    "visibility": "All"
},
{
    "from": {
        "id": "0093569F7C6E0069",
        "nickname": "PoD service",
        "participantId": "0093569F7C6E0069",
        "type": "External",
        "visibility": "All"
    },
    "index": 2,
    "timestamp": "2016-01-20 14:24:14.000+0200",
    "timestampSeconds": 1453292654000L,
    "type": "ParticipantJoined",
    "visibility": "All"
},
{
    "from": {
        "id": "0093569F7C6E0069",
        "nickname": "PoD service",
        "participantId": "0093569F7C6E0069",
        "type": "External",
        "visibility": "All"
    },
    "index": 3,
    "text": "agent will be with you shortly ...",
    "timestamp": "2016-01-20 14:24:14.000+0200",
    "timestampSeconds": 1453292654000L,
    "type": "Text",
    "visibility": "All"
},
{
    "from": {
        "id": "0093569F7C72006A",
        "nickname": "TestName",
        "participantId": "0093569F7C72006A",
        "path": "/users/2a6c3acf44d1493b92f731db7246b39d",
        "type": "Agent",
        "uri": "http://localhost:8090/api/v2/users/2a6c3acf44d1493b92f731db7246b39d",
        "visibility": "All"
    },
    "index": 4,
    "timestamp": "2016-01-20 14:24:18.000+0200",
    "timestampSeconds": 1453292658000L,
    "type": "ParticipantJoined",
    "visibility": "All"
}
]
}
```