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## Web Services API Reference

CancelConsult

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# CancelConsult

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

## Overview

Use this operation to cancel a [Consult](#) request. If the agent has already accepted the invitation, Web Services can't cancel the consultation.

<b>Request URL</b>	/api/v2/me/smsessions/{id}
<b>HTTP Method</b>	POST
<b>Required Features</b>	api-multimedia

## Parameters

Parameter	Value
operationName	CancelConsult

## Sample

### Request

```
POST api/v2/smsessions/0000Na9B26EF006E
{
  "operationName": "CancelConsult"
}
```

### HTTP response

```
{
  "statusCode": 0,
  "referenceId": 5
}
```

### Notification

If a request is successful, Web Services doesn't publish a CometD notification. See below for examples of how Web Services handles errors:

### Cancel interaction error

```
{
  u'notificationType': u'Error',
  u'errorMessage': u'Request failed',
  u'referenceId': 35
}
```

### User data update error

```
{
  u'notificationType': u'Error',
  u'errorMessage': u'Unable to manage user data for interaction id',
  u'referenceId': 35
}
```