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Web Services API Reference

SetDisposition

5/3/2025

SetDisposition

This operation is part of the [Facebook API](#) section of the [Web Services API](#).

Overview

Sets the disposition for the specified Facebook interaction using the provided parameters. It is processed by updating the key in the UserData.

Request URL	/api/v2/me/facebook/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SetDisposition
disposition	A string value to be used for the Facebook disposition.
dispositionKey	An optional string value to be used for the UserData key to denote the Facebook disposition. If not specified, the disposition key configured for the server is used.

Samples

Request

POST api/v2/me/facebook/01QG4HAN88NP400J

```
{
  "operationName": "SetDisposition",
  "dispositionKey": "DISP_KEY",
  "disposition": "resolved"
}
```

HTTP Response

```
{
  "statusCode": 0,
}
```

```
"referenceId": 44
}
```

CometD Response

```
{
  "facebook": {
    "capabilities": [
      "Cancel",
      "Send",
      "AddComment",
      "AttachUserData",
      "UpdateUserData",
      "DeleteUserData",
      "SetDisposition",
      "SetInFocus",
      "Transfer"
    ],
    "facebookType": "Outbound",
    "from": "vitaliy_onv",
    "id": "01QG4HAN88NP400J",
    "message": "Hi saved facebook!",
    "state": "Composing",
    "subject": "Hi saved facebook!",
    "uri": "http://192.168.83.25:8090/api/v2/facebooks/01QG4HAN88NP400J",
    "userData": {
      "DISP_KEY": "resolved",
      "FromAddress": "vitaliy_onv",
      "UserData2": "DATAUPDATE-@123"
    }
  },
  "messageType": "FacebookStateChangeMessage",
  "notificationType": "PropertiesUpdated",
  "referenceId": 21
}
```