

# **GENESYS**

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Web Services API Reference

SendMessage

## SendMessage

This operation is part of the Facebook Private Messaging API section of the Web Services API.

#### Overview

This request sends a text message to all Facebook session participants.

Request URL	/api/v2/me/facebooksessions/{id}
HTTP Method	POST
Required Features	api-multimedia

## Parameters

Parameter	Value
operationName	SendMessage
text	The text to send to the customer.

## Sample

## Request

```
POST api/v2/me/facebooksessions/0071023821aec011
{
    "operationName": "SendMessage",
    "text": "How may I help you?"
}
```

## Response

```
{
    "statusCode": 0
}
```

#### Notification

Here is the list of notifications received after sending a new message:

## Notification with new message