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Web Services API Reference

[Leave](#)

Leave

This operation is part of the [Facebook Private Messaging API](#) section of the [Web Services API](#).

Overview

This operation will cause an agent to leave a Facebook session.

Request URL	/api/v2/me/facebooksessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Leave

Sample

Request

```
POST api/v2/me/facebooksessions/0002DaAVKJ0V0095
{
  "operationName": "Leave"
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

```
{
  "notificationType": "StatusChange",
  "messageType": "FacebooksessionStateChangeMessage",
  "facebooksession": {
    "comment": "Iamcrazyaboutmytest",
    "userData": {
```

```
"FirstName": "Vitaliy",
"desktop_actionable": "1",
"_facebookSex": "",
"_facebookLocale": "",
"LastName": "Onv",
"RTargetObjectSelected": "SocialMediaAgentGroup",
"_facebookItxType": "10",
"_facebookHomeTownLocation": "",
"RVQID": "",
"ChatServerAppName": "es_chat",
"_facebookDriverVersion": "8.5.101.04",
"ChatServerHost": "GWS-ubuntu.emea.int.genesyslab.com",
"_facebookBirthdayDate": "",
"_facebookSourceNickName": "CloudAppCommunity",
"LastCalledAgent_EmployeeID": "a1",
"LCA_EmplID_facebook": "a1",
"desktop_expand": "1",
"RTargetObjSelDBID": "117",
"Classify_Actionability_CtgName": "",
"_facebookTimezone": "",
"Screen_Sentiment_CtgRelevancy": "",
"desktop_sentiment": "Neutral",
"ChatServerPort": "7160",
"_facebookCurrentLocation": "",
"Screen_Actionability_CtgName": "",
"CBR-Interaction_cost": "",
"CBR-contract_DBIDs": "",
"ContactId": "00025aA4V4DR005N",
"RTargetAgentSelected": "a1",
"_facebookSourceXML":
"<com.genesyslab.mcr.facebook.fql.Page>...</com.genesyslab.mcr.facebook.fql.Page>",
"_facebookCreatedTime": "1441197555607",
"CBR-IT-path_DBIDs": "",
"Classify_Actionability_CtgRelevancy": "",
"RTargetAgentGroup": "SocialMediaAgentGroup",
"Classify_Sentiment_CtgId": "",
"RTargetRuleSelected": "",
"ChatServerDBID": "115",
"Screen_Sentiment_CtgName": "",
"PegAGSocialMediaAgentGroup": 1,
"Classify_Sentiment_CtgRelevancy": "",
"UserData2": 123456789,
"RTargetPlaceSelected": "a1",
"_facebookPMInboxUrl": "https://www.facebook.com/Cloud-App-Community-
...&folder=inbox",
"RTenant": "Environment",
"_facebookActorObjectType": "com.genesyslab.mcr.facebook.fql.User",
"RRequestedSkills": None,
"Classify_Sentiment_CtgName": "",
"IxnAlreadyCreatedInUCS": "1",
"_facebookActorId": "1457374047909438",
"_facebookPMMessageId": "m_mid.1441197555276: d391c5a244a6798f46",
"Screen_Actionability_ScreenRuleName": "",
"LCA_TimeStamp_facebook": "2015-08-11T12: 11: 34Z",
"RRequestedSkillCombination": "",
"LCA_TimeStamp_facebooksession": "2015-08-03T12: 31: 06Z",
"MiddleName": "",
"RVQDBID": "",
"RStrategyDBID": "1225",
"_facebookPMThreadId": "t_mid.1438339424642: bcde632512de3b8377",
"CustomerSegment": "default",
"Classify_Actionability_CtgId": "",
"ServiceType": "default",
```

```

        "_facebookInQueueAtTarget": "0",
        "_facebookPMThreadNMessages": "101",
        "LastCalledAgent_TimeStamp": "2015-08-11T12: 11: 34Z",
        "Screen_Sentiment_ScreenRuleName": "",
        "FromAddress": "VitaliyOnv",
        "ServiceObjective": 0,
        "Screen_Actionability_CtgRelevancy": "",
        "LCA_EmplID_facebooksession": "a1",
        "_facebookLanguages": "",
        "_facebookMessageText": "Hello my friend!",
        "_facebookSourceObjectType": "com.genesyslab.mcr.facebook.fql.Page",
        "DISP_KEY": "resolved",
        "_facebookSourceId": "830180563704433",
        "RTargetRequested": "SocialMediaAgentGroup",
        "EmailAddress": "",
        "CBR-actual_volume": "",
        "_facebookActorName": "VitaliyOnv",
        "_facebookActorXML":
"<com.genesyslab.mcr.facebook.fql.User>...</com.genesyslab.mcr.facebook.fql.User>",
        "RStrategyName": "FacebookAgentDeliveryStrategy",
        "RTargetTypeSelected": "2",
        "_facebookPMActionId": "1441197555620000000",
        "Subject": "Hellomyfriend!"
    },
    "receivedDate": "2015-09-02T15:39:22.000+0300",
    "facebooksessionType": "Inbound",
    "uri": "http://192.168.83.25:8090/api/v2/facebooksessions/0002DaAVKJ0V0095",
    "capabilities": [
        "SetInFocus",
        "Complete",
        "SetDisposition",
        "AttachUserData",
        "DeleteUserData",
        "UpdateUserData"
    ],
    "suggestedQueueUris": [
        "http://192.168.83.25:8090/api/v2/queues/41cc5016-2d18-4a91-93ec-b43748948608"
    ],
    "state": "LeftChat",
    "revelantResponseTemplateGroups": [

    ],
    "participants": [
        {
            "nickname": "VitaliyOnv",
            "type": "Customer",
            "id": "007355E6EDFA0107",
            "visibility": "All",
            "participantId": "007355E6EDFA0107"
        }
    ],
    "id": "0002DaAVKJ0V0095"
}
}

```