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Web Services API Reference

Accept

4/23/2025

Accept

This operation is part of the [Facebook Private Messaging API](#) section of the [Web Services API](#).

Overview

This request accepts an incoming Facebook private message.

Request URL	/api/v2/me/facebooksessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Accept
nickname	The agent's nickname.

Sample

Request

```
POST api/v2/me/facebooksessions/0071023821aec011
{
  "operationName": "Accept",
  "nickname": "John Doe"
}
```

Response

```
{
  "statusCode": 0
}
```

Notification

Here is the list of notifications received after accepting a [facebooksessions](#):

Status changed to **Chatting**

```
{
  "messageType": "facebooksessionStateChangeMessage",
  "referenceId": 17,
  "notificationType": "StatusChange",
  "facebooksessions": {
    "state": "Chatting",
    "capabilities": [
      "Transfer",
      "Complete",
      "Leave",
      "InFocus",
      "SendMessage",
      "SendStartTypingNotification",
      "SendStopTypingNotification"
    ],
    "id": "0000Na9B26EF002X",
    "uri": "http://localhost:8080/api/v2/facebooksessions/0000Na9B26EF002X",
    "participants": []
  }
}
```

Updated participant list

```
{
  "messageType": "facebooksessionStateChangeMessage",
  "notificationType": "ParticipantsUpdated",
  "facebooksessions": {
    "state": "Chatting",
    "capabilities": [
      "Transfer",
      "Complete",
      "Leave",
      "InFocus",
      "SendMessage",
      "SendStartTypingNotification",
      "SendStopTypingNotification"
    ],
    "id": "0000Na9B26EF002X",
    "uri": "http://localhost:8080/api/v2/facebooksessions/0000Na9B26EF002X",
    "participants": [
      {
        "type": "Agent",
        "nickname": "Marat",
        "participantId": "009052C5E743004C"
      },
      {
        "type": "Customer",
        "nickname": "PersonP",
        "participantId": "009052C5E6D6004A"
      }
    ]
  }
}
```

facebooksession history up to the point of joining

```
{
  "messageType": "MessageLogUpdated",
  "notificationType": "NewMessages",
```

```
"messages": [  
  {  
    "index": 1,  
    "type": "ParticipantJoined",  
    "from": {  
      "type": "Customer",  
      "nickname": "PersonP",  
      "participantId": "009052C5E6D6004A"  
    },  
    "visibility": "All",  
    "timestamp": "2014-01-02T14:23:18.000-0800"  
  },  
  {  
    "index": 2,  
    "type": "ParticipantJoined",  
    "from": {  
      "type": "Agent",  
      "nickname": "Marat",  
      "participantId": "009052C5E743004C"  
    },  
    "visibility": "All",  
    "timestamp": "2014-01-02T14:23:18.109-0800"  
  },  
  {  
    "index": 3,  
    "type": "ParticipantLeft",  
    "from": {  
      "type": "Agent",  
      "nickname": "Marat",  
      "participantId": "009052C5E743004C"  
    },  
    "visibility": "All",  
    "timestamp": "2014-01-02T14:23:19.909-0800"  
  },  
  {  
    "index": 4,  
    "type": "TypingStarted",  
    "from": {  
      "type": "Customer",  
      "nickname": "PersonP",  
      "participantId": "009052C5E6D6004A"  
    },  
    "visibility": "All",  
    "timestamp": "2014-01-02T14:23:20.121-0800"  
  },  
  {  
    "index": 5,  
    "type": "Text",  
    "from": {  
      "type": "Customer",  
      "nickname": "PersonP",  
      "participantId": "009052C5E6D6004A"  
    },  
    "text": "Hello World",  
    "visibility": "All",  
    "timestamp": "2014-01-02T14:23:20.126-0800"  
  },  
  {  
    "index": 6,  
    "type": "ParticipantJoined",  
    "from": {  
      "type": "Agent",  
      "nickname": "Marat",  

```

Accept

```
        "participantId": "009052C5EF51004D"
      },
      "visibility": "All",
      "timestamp": "2014-01-02T14:23:20.171-0800"
    },
    ],
    "facebooksessionUri": "http://localhost:8080/api/v2/facebooksessions/0000Na9B26EF002X"
  }
}
```