

GENESYS

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Web Services API Reference

Unsubscribe

4/22/2025

Unsubscribe

This operation is part of the Digital User Events API section of the Web Services API.

Overview

This request unsubscribes to Interaction Server user events.

Request URL	/api/v2/me/multimediaevents
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Unsubscribe
topics	List of user defined topics to which to unsubscribe.

This request involves sending a JSON body as well as adhering to the URL path listed above.

```
POST api/v2/me/multimediaevents
```

The following is a possible valid JSON for the request:

```
{
    "operationName": "Unsubscribe",
    "topics": [
        "topic_0",
        "topic_1"
    ]
}
```

Response

The response consists of an HTTP response and a CometD response.

HTTP response

```
{
    "statusCode": 0,
```

```
"referenceId": 8,
}
```

CometD response

```
{
    "stateResource": "Unsubscribed",
    "referenceId": 8,
    "topics": [
        "topic_0",
        "topic_1"
    ],
    "messageType": "MultimediaEventSubscriptionStateChangeMessage"
}
```