

# **GENESYS**

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# Web Services API Reference

SendStartTypingNotification

# SendStartTypingNotification

This operation is part of the Customer Chat API portion of the Web Services API.

#### Overview

Notifies the chat that the customer has started typing.

#### **Important**

As with all customer chat API requests, no Authorization header should be included. Instead, the ContactCenterId custom HTTP header should be included.

Request URL	/api/v2/chats/{id}
HTTP Method	POST
Required Features	-
Required HTTP Headers	ContactCenterId

#### Parameters

Parameter	Value
operationName	SendStartTypingNotification

## Example

#### Request

```
POST .../api/v2/chats/652492d9-c2d9-44c9-b9ad-0ab7984114bb
ContactCenterId: cfe5ad67-ba6d-4340-81f9-bb680ef5d498
{
    "operationName": "SendStartTypingNotification"
}
```

## Response

```
{
   "statusCode": 0
}
```