

GENESYS

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Web Services API Reference

SendStartTypingNotification

SendStartTypingNotification

This operation is part of the Chat API section of the Web Services API.

Overview

This operation is performed to send notifications to other chat participants that the agent has started typing (for example: 'agent typing').

Request URL	/api/v2/me/chats/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SendStartTypingNotification

Sample

HTTP Request

POST on /me/chats/{id}

```
{
   "operationName":"SendStartTypingNotification"
}
```

HTTP Response

Success

```
{
   "statusCode": 0
}

Failure
{
   "statusCode": an integer value above 0,
   "statusMessage":details
```

}

For details on the statusCode value, please refer to the All Methods sub-section of the Return Values page.

Notification