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Web Services API Reference

[Invite](#)

5/2/2025

Invite

This operation is part of the [Chat API](#) section of the [Web Services API](#).

Overview

This allows an agent to invite another agent to a conference.

The customer will be aware of the presence of all agents in the conference.

Agents have the ability to communicate with the customer, or they can communicate with other agents without the customer seeing the communications.

Request URL	/api/v2/me/chats/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Invite
targetUri	agent uri to consult with

Sample

Request

```
POST api/v2/chats/0000Na9B26EF006E
{
  "operationName": "Invite",
  "targetUri": "http://localhost:8080/api/v2/users/429a55994ef64991a77acb77c1cf9041"
}
```

Response

```
{
  "statusCode": 0,
  "referenceId": 35
}
```

Notification

Successful

First Notification

```
{
  u'notificationType': u'ParticipantsUpdated',
  u'messageType': u'ChatStateChangeMessage',
  u'chat': {
    u'participants': [
      {
        u'nickname': u'TestName',
        u'type': u'Agent',
        u'participantId': u'009052CB05C900EA'
      },
      {
        u'nickname': u'BFriend',
        u'type': u'Agent',
        u'participantId': u'009052CB05CA00EB'
      },
      {
        u'nickname': u'FirstL',
        u'type': u'Customer',
        u'participantId': u'009052CB056C00E5'
      },
      {
        u'nickname': u'TestName',
        u'type': u'Agent',
        u'participantId': u'009052CB057100E7'
      }
    ],
    u'state': u'Chatting',
    u'id': u'0000Na9B26EF006E',
    u'capabilities': [
      u'Transfer',
      u'Leave',
      u'Invite',
      u'Consult',
      u'SetInFocus',
      u'SetDisposition',
      u'AttachUserData',
      u'DeleteUserData',
      u'UpdateUserData',
      u'SendToAgents',
      u'SendStartTypingToAgentsNotification',
      u'SendStopTypingToAgentsNotification',
      u'Complete',
      u'SendMessage',
      u'SendStartTypingNotification',
      u'SendStopTypingNotification'
    ],
    u'uri': u'http: //localhost: 8080/api/v2/chats/0000Na9B26EF006E'
  }
}
```

Second Notification

```
{
  u'messages': [
    {
```

```

        u'index': 3,
        u'from': {
            u'nickname': u'BFriend',
            u'type': u'Agent',
            u'participantId': u'009052CB05CA00EB'
        },
        u'timestamp': u'2014-01-0612: 14: 06.007-0800',
        u'visibility': u'All',
        u'type': u'ParticipantJoined',
        u'timestampSeconds': 1389039246007L
    }
],
u'notificationType': u'NewMessages',
u'messageType': u'MessageLogUpdated',
u'chatUri': u'http://localhost: 8080/api/v2/chats/0000Na9B26EF006E'
}

```

Failed

```

{
    u'notificationType': u'Error',
    u'messageType': u'ChatStateChangeMessage',
    u'errorMessage': u'Operationfailed',
    u'referenceId': 36,
    u'chat': {
        u'participants': [
            {
                u'nickname': u'TestName',
                u'type': u'Agent',
                u'participantId': u'009052CB110900F5'
            },
            {
                u'nickname': u'FirstL',
                u'type': u'Customer',
                u'participantId': u'009052CB10CC00F0'
            }
        ],
        u'state': u'Chatting',
        u'id': u'0000Na9B26EF006M',
        u'capabilities': [
            u'Transfer',
            u'Leave',
            u'Invite',
            u'Consult',
            u'SetInFocus',
            u'SetDisposition',
            u'AttachUserData',
            u'DeleteUserData',
            u'UpdateUserData',
            u'Complete',
            u'SendMessage',
            u'SendStartTypingNotification',
            u'SendStopTypingNotification'
        ],
        u'uri': u'http://localhost: 8080/api/v2/chats/0000Na9B26EF006M'
    }
}

```