

GENESYS

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services and Applications Configuration Guide

Web Services and Applications Configuration Guide

Web Services and Applications Configuration Guide

Welcome to the *Web Services and Applications Configuration Guide*. Here you'll find everything you need to configure the user interfaces that are included in Web Services and Applications. The following UIs are currently offered:

- · Workspace Web Edition
- · Gplus Adapter for Salesforce

Important

If you're updating a configuration setting, you must restart the Genesys Web Services (GWS) 8.5 nodes to make the updates complete, unless a specific configuration option is described as **Changes take effect: Immediately** in the option description.

Before you get started, you must first follow the steps in the Web Services and Applications Deployment Guide.

Workspace Web Edition

Configuration and Administration by Using Options and Annexes

Provisioning Workspace Web Edition

Configuration Options

Configuration option database

Gplus Adapter for Salesforce

Provisioning Gplus Adapter for Salesforce

Gplus Adapter for Salesforce

Gplus Adapter for Salesforce - WWE Option