

GENESYS[®]

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Web Services and Applications Configuration Guide

Configuring Views

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Configuring Views

You can set the Workspace Views options to configure the sorting order and the default tab selection of tabbed views within each window.

The sort order can be customized by using the views.<RegionName>.order options.

The default tab selection can be configured by using the views.<RegionName>.activate-order options. The first in the list, if present, is selected by default. If the first in the list is absent, the second in the list is presented by default, and so on. Both options support out-of-the-box view names and names of custom views added to tab areas.

For custom views, use the section names specified in the interaction.web-content option.

Using the Allow attribute

For security purposes, many workstation resources cannot be requested or used by an application running in a cross-origin iframe. To enable Workspace to authorize the use of workstation resources, implement the allow option. The allow enables you to specify the following option values:

- GEOLOCATION: Enables the use of a Geolocation API to obtain the geographical position of a user.
- MICROPHONE: Enables the use of the workstation microphone.
- CAMERA: Enables the use of the workstation web camera.
- MIDI: Enables the use of the Web-MIDI (Audio) API to play sounds on the user workstation.
- ENCRYPTED-MEDIA: Enables access to a media key system used to create keys for decrypting a media stream.
- CLIPBOARD-READ: Enables the use of the clipboard API to read the content of the clipboard in the page displayed in the iframe.
- CLIPBOARD-WRITE: Enables the use of the clipboard API to write content to the clipboard in the page displayed in the iframe.

For example, to enable the microphone and web camera, the allow option would be specified as follows:

```
[MyWebSite]
url = "http://my-website.com/"
label = "My Website"
allow = "MICROPHONE,CAMERA"
```