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# Gplus Adapter User Guide

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Welcome to the *Gplus Adapter User's Guide*. The Gplus Adapter has two implementations:

- **Gplus Adapter for Salesforce** is a soft phone that can be embedded in your Salesforce sales or service console or accessed in a separate window that is launched from a **Phone** icon. The standard adapter has a fixed size and the features and functionality are designed for a small screen space.
- **Gplus Adapter for Salesforce - Workspace Web Edition (WWE)** is an enhanced soft phone that has a larger window size and provides many of the same features and functionality as the Genesys Workspace Agent Desktop.

## Tip

For best performance, Salesforce recommends that console users adopt the Google Chrome™ browser and machines with 8 GB of RAM. To view more Salesforce recommendations, see [Salesforce Classic Console Recommendations](#).

Click any of the topics below for details.

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