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Web Services and Applications Deployment Guide

Support for Interaction Server Cluster

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Support for Interaction Server Cluster

Web Services supports Interaction Server Cluster deployment for load balancing. For more information on cluster deployments, suggested configurations, and the configuration procedure, see [Interaction Server Cluster](#).

Special considerations

The Cloud Cluster can have one of the following connections:

- Direct connections to Interaction Server Pair
- Connection to an Application Cluster that contains a list of Interaction Server Proxies

The Cloud Cluster cannot support both connection options listed above.

When you configure the connection, the **Application Parameters** field must include the following string:

```
clusterType=eservices
```

The image shows a 'New' dialog box with the following fields:

- Server ***: IxnServerProxy_Cluster
- Port ID ***: default
- Connection Protocol**: (empty dropdown)
- Local Timeout**: 0
- Remote Timeout**: 0
- Trace Mode ***: Unknown Trace Mode
- Transport Protocol Parameters**: (empty text area)
- Application Parameters**: clusterType=eservices (highlighted with a red box)

Buttons: OK, Cancel