

GENESYS

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Web Services and Applications Deployment Guide

CORS filter

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Web Services supports Cross-Origin Resource Sharing (CORS) filter, which allows applications to request resources from another domain. For general information and background on CORS, see Cross-Origin Resource Sharing.

Important

CORS must be enabled for the screen recording options to be available in the Speechminer Web UI when the using Microsoft Internet Explorer web browser.

To set up Cross-Origin Resource Sharing, make sure you set the crossOriginSettings option in the serverSettings section of the application.yaml file on each of your Web Services nodes (server-settings.yaml if you're installing Web Services and Applications version 8.5.201.09 or earlier). It specifies the configuration for cross-origin resource sharing in Web Services. Make sure this option has the exposedHeaders setting with a value that includes X-CSRF-HEADER,X-CSRF-TOKEN.

For example, your configuration might look like this:

```
crossOriginSettings:
    corsFilterCacheTimeToLive: 120
    allowedOrigins: http://*.genesys.com, http://*.genesyslab.com
    allowedMethods: GET,POST,PUT,DELETE,OPTIONS
    allowedHeaders: "X-Requested-With,Content-
Type,Accept,Origin,Cookie,authorization,ssid,surl,ContactCenterId,X-CSRF-TOKEN"
    allowCredentials: true
    exposedHeaders: "X-CSRF-HEADER,X-CSRF-TOKEN"
```

For more information about CORS in the Web Services API, see Cross-Origin Resource Sharing.

Next step

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