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# Web Services API Reference

Workbins API

# Workbins API

This is part of the [Multimedia Interactions API](#) section of the [Web Services API](#).

## Overview

A Workbin is a queue that holds interactions for a specific place or user.

### Resources

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[Remove Response Template to Agents Favorites](#)

### Basic Response Template Control

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[Get Workbins](#)

[Get Workbin Content](#)

[Add Interaction to Workbin](#)

[Pull Interaction from Workbin](#)

[Subscribe to Workbin Notifications](#)

[Unsubscribe from Workbin Notifications](#)

### Workbin Control for Supervisors

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[PullInteractionFromWorkbin for Supervisor](#)

[AddInteractionToWorkbin for Supervisor](#)

### Group Workbin

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[GetGroupWorkbinContent](#)

[AddInteractionToGroupWorkbin](#)

[PullInteractionFromGroupWorkbin](#)

[SubscribingToGroupWorkbinNotifications](#)

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