



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

# Web Services API Reference

[Subscribe To Workbin Notifications](#)

# Subscribe To Workbin Notifications

This operation is part of the [Workbins API](#) section of the [Web Services API](#).

## Overview

Agent can observe what is happening in a workbin by subscribing to a Workbin's [CometD notifications](#).

## Samples

### Subscribe to Workbin Notifications

<b>Request URL</b>	<code>/api/v2/me/workbins/{workbinId}</code> OR <code>/api/v2/workbins/{workbinId}</code>
<b>HTTP Method</b>	POST
<b>Required Features</b>	api-multimedia

#### Request

```
POST api/v2/me/workbins/aee812a5-7396-4dd9-b180-230f1c1fb085
{
  "operationName": "Subscribe"
}
```

#### HTTP Response

```
{
  "statusCode": 0,
  "referenceId": 14
}
```

#### CometD Response

```
{
  "stateResource": "Subscribed",
  "id": "aee812a5-7396-4dd9-b180-230f1c1fb085",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}
```

## Subscribe to Multiple Workbin Notifications

<b>Request URL</b>	/api/v2/me/workbins?workbinIds=workbinId1,workbinId2,... OR /api/v2/workbins?workbinIds=workbinId1,workbinId2,...
<b>HTTP Method</b>	POST
<b>Required Features</b>	api-multimedia

### Request

```
POST /api/v2/me/workbins?workbinIds=aee812a5-7396-4dd9-b180-230f1c1fb085,a91ee1c2-9cfe-43b6-8193-fd39cd89d5b4
{
  "operationName": "Subscribe"
}
```

### HTTP Response

```
{
  "statusCode": 0,
  "referenceIds": {
    "a91ee1c2-9cfe-43b6-8193-fd39cd89d5b4": 57,
    "aee812a5-7396-4dd9-b180-230f1c1fb085": 56
  }
}
```

### CometD Responses

```
{
  "stateResource": "Subscribed",
  "id": "aee812a5-7396-4dd9-b180-230f1c1fb085",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}
{
  "stateResource": "Subscribed",
  "id": "a91ee1c2-9cfe-43b6-8193-fd39cd89d5b4",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}
```

## Subscribe to Workbin Notifications by User

<b>Request URL</b>	/api/v2/users/{userId}/workbins/{workbinId}
<b>HTTP Method</b>	POST
<b>Required Features</b>	api-multimedia

### Request

```
POST api/v2/users/e6f2ad1b26ea4e9b8dd907eabe167522/workbins/aee812a5-7396-4dd9-b180-230f1c1fb085
{
  "operationName": "Subscribe"
}
```

## Subscribe To Workbin Notifications

---

```
}
```

### HTTP Response

```
{
  "statusCode": 0,
  "referenceId": 13
}
```

### CometD Response

```
{
  "workbinUserId": "e6f2ad1b26ea4e9b8dd907eabe167522",
  "stateResource": "Subscribed",
  "id": "aee812a5-7396-4dd9-b180-230f1c1fb085",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}
```

## Subscribe to Multiple Workbin Notifications by User

<b>Request URL</b>	/api/v2/users/{userId}/workbins?workbinIds=workbinId1,workbinId2,...
<b>HTTP Method</b>	POST
<b>Required Features</b>	api-multimedia

### Request

```
POST /api/v2/users/e6f2ad1b26ea4e9b8dd907eabe167522/
workbins?workbinIds=aee812a5-7396-4dd9-b180-230f1c1fb085,
aee812a5-7396-4dd9-b180-230f1c1fb085
{
  "operationName": "Subscribe"
}
```

### HTTP Response

```
{
  "statusCode": 0,
  "referenceIds": {
    "a91ee1c2-9cfe-43b6-8193-fd39cd89d5b4": 133,
    "aee812a5-7396-4dd9-b180-230f1c1fb085": 134
  }
}
```

### CometD Responses

```
{
  "stateResource": "Subscribed",
  "id": "aee812a5-7396-4dd9-b180-230f1c1fb085",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}

{
  "stateResource": "Subscribed",
  "id": "a91ee1c2-9cfe-43b6-8193-fd39cd89d5b4",
  "messageType": "WorkbinSubscriptionStateChangeMessage"
}
```