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Web Services API Reference

[Create User](#)

Create User

This operation is part of the [Users API](#) section of the [Web Services API](#).

Overview

Creates a user in the contact center (requires an administrator role).

Request URL	/api/v2/users
HTTP Method	POST
Required Features	api-provisioning-write

Body

Includes five mandatory parameters (see [Users Resource](#) for details):

- firstName
- lastName
- roles
- userName
- password

Samples

Request

POST /api/v2/users

HTTP Response

The response contains the uri of the user, id of the user, and the path:

```
{
  "statusCode": "0",
  "path": "/users/fd6a9f53875a41e2895b2e24e880cc7e",
  "id": "fd6a9f53875a41e2895b2e24e880cc7e",
  "uri": "http://localhost:8080/api/v2/users/fd6a9f53875a41e2895b2e24e880cc7e"
}
```

If the userName is already in use, 403 FORBIDDEN is returned.

Create User

```
{
  "statusCode": "18",
  "statusMessage": "Failed to create user. User 'test' already exists."
}
```