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Web Services API Reference

Settings API

Settings API

This section describes the Settings API portion of the [Web Services API](#) and provides guidance for developers to work with settings groups and settings in Genesys.

The Web Services API provides two types of settings you can access and manipulate:

- **System settings** — System settings groups and settings are defined by Web Services and can be adjusted by clients through the API.
- **Custom settings** — Custom settings groups and settings are defined by you to suit the needs of your client application.

If you query for settings groups (**GET /api/v2/settings** or **GET /api/v2/settings?subresources=***, for example), Web Services returns the **Settings resource**, which includes URIs that correspond to your available settings groups.

Important

Settings can be tied to **features**, so that if you enable a particular feature, different settings groups might become available.