GENESYS™

Web Services API Reference

Settings API

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Settings API

This section describes the Settings API portion of the Web Services API and provides guidance for developers to work with settings groups and settings in Genesys.

The Web Services API provides two types of settings you can access and manipulate:

- System settings — System settings groups and settings are defined by Web Services and can be adjusted by clients through the API.
- Custom settings — Custom settings groups and settings are defined by you to suit the needs of your client application.

If you query for settings groups (**GET /api/v2/settings** or **GET /api/v2/settings?subresources=*.**, for example), Web Services returns the Settings resource, which includes URIs that correspond to your available settings groups.

> ### Important
> Settings can be tied to features, so that if you enable a particular feature, different settings groups might become available.