

GENESYS

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Web Services API Reference

Transfer

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Transfer

This operation is part of the SMS Session API section of the Web Services API.

Overview

This transfers an SMS session to another agent or to a queue.

Request URL	/api/v2/me/smssessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	Transfer
targetUri or queueName	user or queue to transfer to

Sample

Request

Transfer to Agent

```
POST api/v2/me/smssessions/0071023821aec011
{
    "operationName": "Transfer",
    "targetUri": "http://localhost:8080/api/v2/contacts/e62d21e405a04274bd6bbcaf78bd8c38"
}
```

Transfer to Queue

```
POST api/v2/me/smssessions/0071023821aec011 {
    "operationName": "Transfer",
    "queueName": "test-queue"
}
```

Response

{
 "statusCode": 0
}