



This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

Web Services API Reference

SetDisposition

12/22/2025

SetDisposition

This operation is part of the [SMS Session API](#) section of the [Web Services API](#).

Overview

This sets the disposition for a specified SMS session using the provided parameters. It will be processed by updating the key in the user data.

Request URL	/api/v2/me/smsessions/{id}
HTTP Method	POST
Required Features	api-multimedia

Parameters

Parameter	Value
operationName	SetDisposition
disposition	A string value to be used for the SMS session disposition.
dispositionKey	An optional string value to be used for the userdata key for the SMS session disposition. If not specified, the disposition key configured for the server will be used.

Sample

Request

```
POST api/v2/me/smsessions/0000Na9B26EF003M
```

```
{
  'operationName': 'SetDisposition',
  'dispositionKey': 'DispositionCode',
  'disposition': 'IssueResolved'
}
```

Response

```
{
  "statusCode": 0
}
```

```
}
```

Notification

```
{
  u'referenceId': 34,
  u'smsession': {
    u'participants': [
      {
        u'nickname': u'TestName',
        u'type': u'Agent',
        u'participantId': u'009052C73228006D'
      },
      {
        u'nickname': u'FirstL',
        u'type': u'Customer',
        u'participantId': u'009052C73223006B'
      }
    ],
    u'state': u'Chatting',
    u'id': u'0000Na9B26EF003M',
    u'capabilities': [
      u'Transfer',
      u'Complete',
      u'Leave',
      u'InFocus',
      u'SendMessage',
      u'SendStartTypingNotification',
      u'SendStopTypingNotification'
    ],
    "userData": {
      "DispositionCode": "IssueResolved"
    },
    u'uri': u'http: //localhost:8080/api/v2/smsessions/0000Na9B26EF003M'
  },
  u'notificationType': u'PropertiesUpdated',
  u'messageType': u'SMSsessionStateChangeMessage'
}
```